



# Maintenance notification

**Date:** November 1, 2022

**Title:** Scheduled Maintenance - Deaconess Health System, Inc. (EPIC) - Healthcare Professional Technology Partner

**Customers Impacted:**

- Pharmacies
- Pharmacy technology vendors
- Pharmacy Benefit Managers

**Timeframe:** Sunday, November 13, 2022, 2:00 AM to 6:00 AM ET

**Product(s) Impacted:**

- E-Prescribing
- Clinical Direct Messaging
- Electronic Prior Authorization

**Specific Impact:** Messages associated with the products above may not transmit during this time, or may be sent via fax if appropriate.

**Please contact your Account Manager with questions.**