



Customer Notice – Production Maintenance

Maintenance Event	Production Maintenance
Date	Wednesday, May 25
Start Time	00:00 AM Midnight (Eastern Time)
Duration	5 Hours
Impact	Application unavailable in Sacramento
Action Required by You	Migrate traffic to our Atlanta data center

Description: CMM has production maintenance scheduled for Wednesday, May 25th in our Sacramento data center. We will migrate the traffic managed by CMM to our Atlanta data center during the maintenance window. You will see a restart of your connection when we move out of the Sacramento center at the start of the maintenance. There will also be a restart of the connection as traffic is normalized in Sacramento at the conclusion of the maintenance.

We are requesting customers that own and manage their connectivity move their traffic to our Atlanta data center prior to the planned maintenance.

If you experience issues or assistance is needed please call our 24x7 Network Operations at 404-728-2570.

Risk and Monitoring Plan: Our team will monitor the progress throughout the maintenance window.

Contact: If you have any questions about this maintenance, please contact your account manager.

If, during the event window you need assistance please contact our Operations team at 404-728-2570 or 404-728-2136.

Confidentiality Notice: This email message, including any attachments, is for the sole use of the intended recipients and may contain confidential and/or privileged information. Any unauthorized review, use, disclosure, or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email, delete this message, and destroy all copies.