



Downtime Notice

Maintenance Event	Cognos Upgrade
Date	July 7, 2022
Start Time	3:00 pm – 9:00 pm EST
Impact	IMPORTANT: See customer impact below
Action Required by You	Awareness

Description:

We will be performing a required software upgrade that will impact your ability to access reports and dashboards.

Customer Impact: Reports and access dashboards in Cognos will be unavailable between the hours of 4:00 pm EST until 8:00 pm EST on Thursday, July 7, 2022.

Contact: If you have any questions, please contact your Account Manager.

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